SKIP THE LINES WITH A WAVE OF YOUR HAND.
The West Virginia University Dining Services and Information Technology Services (ITS) teams are collaborating on a new voluntary program that will allow students, faculty and staff with dining plans on the Morgantown campus to use unique biometric data to quickly gain access to Hatfields in the Mountainlair and charge meals to their dining account.

The program is designed to enhance the overall dining experience for students, faculty and staff by reducing lines and wait times. Rather than swiping a card and waiting for a cashier, participants in the program can get in and out of Hatfields much faster by using the scanners. In time, additional scanners may be added to other Dining Services locations based on response to the program.

Getting started with the program can be completed in three simple steps:

1. **ENROLL IN THE PROGRAM.** Visit mymountaineercard.wvu.edu and accept the terms and conditions for using the biometric scanners. Then visit an ITS Service Center (located in the Mountainlair and the basement of Bennett Tower) to complete the enrollment process.

2. **GET SCANNED.** After ensuring you have accepted the terms and conditions, a Service Center agent will scan your right and left hands to capture your unique hand geometry. The agent also will capture your fingerprint as an additional personal identifier.

3. **SCAN AND GO!** At the turnstiles near the Hatfields cashier counter, place either your right or left hand over the biometric scanner to gain access and charge meals to your dining account.

Visit go.wvu.edu/zcF0u for more information and FAQs on the Biometric Scanner Program.

Questions? Contact the ITS Service Desk:
Phone: 304-293-4444 | 1-877-327-9260
Email: ITShelp@mail.wvu.edu